

Eigen Innovations is an Industrial IoT software company that works with global manufacturing companies who are looking to accelerate their digital transformation roadmaps. Our AI-enabled industrial machine vision platform is helping them realize unprecedented value from machine vision applications through our market-leading, feature-rich and scalable cloud-edge software. Our customers use our software to see variation in their processes and correlate that variation to part quality issues, enabling them to move past pixels and algorithms to ultimately achieve zero-defect manufacturing.

Description

As Product Manager at Eigen you will be responsible for Eigen's suite of software designed to accelerate the adoption of intelligent process control and scalable AI-enabled solutions. You will be responsible for understanding what's happening with emerging vision and AI technologies in our target markets. You will also serve as the voice of the customer informing what features and products Eigen should develop and invest in.

Reporting to the Vice President of Software Engineering the key responsibilities include:

- Capture, champion, own, and maintain product vision, product strategy and product requirements
- Be responsible for articulating product strategy, prioritizing features and building product consensus
- Conduct customer discovery sessions to validate product value and product priorities
- Work closely with software engineering to specify requirements and assist in product design guidance, user experience, and feature functionality
- Ensure features are delivered to specifications and quality set out by product requirements
- Manage backlogs for current and future products and report status updates on delivery schedules
- Evangelize and communicate existing and upcoming features to all stakeholders
- Work closely with marketing to define the go-to-market strategy, product positioning and key benefits enabling them to generate high quality sales aids such as product guides, press releases and web content

Requirements

- Minimum 2-years experience in product software development or quality assurance and 2-years in product management
- Must have practical experience and expertise in industrial IoT products and offerings - this means exposure and/or expertise in IT and automation solutions for industrial manufacturing
- Experience in holding professional conversations with customers with the ability to lead user sessions/training
- Experience in agile processes, sprint and backlog management using Jira
- Technical ability and interest using Linux, command line, and being hands on with the software
- Excellent people management and communications skills
- Experience or interest in UX design using Figma in collaboration with designers
- Bachelor Degree in Computer Science, Software Engineering or equivalent experience
- This position will require some travel from time to time

Eigen is an award winning company in machine vision software. We provide a flexible and remote ready work environment with personal and professional growth opportunities. We support fully remote and hybrid work locations from our head office in Fredericton, NB. For remote employees we would require working hours that overlap with Atlantic, Eastern and Central time zones. We provide health and dental coverage, RRSP matching, equity opportunities and a great team of peers and leaders to learn from.